



30th Anniversary Sterling Conference May 31-June 3, 2022



Wednesday, June 1, 2022 - 8:00 AM – 9:20 AM

Rick Skaggs, Chief Executive Officer, University of South Florida Federal Credit Union
2020 Governor's Sterling Award Role Model

Leading with Heart

- Leverage leadership to transform your organization and Cultivate Your Culture
- Design and deploy your Leadership System to achieve Exceptional Results
- Understand why it is important as leaders to Hire for Values

WORKSHOPS • SPEED LEARNING • CERTIFICATION TRACKS

The Conference features 60 ninety minute, hands-on workshop sessions, 30 speed learning events, and 3 Certification tracks. The workshop tracks consist of eight unique time slots to learn and take away direct application in many areas of performance excellence. Feedback from our workshop sessions has sustained high levels of satisfaction and exceeded 4.6 out of 5 for overall satisfaction for six consecutive years.

The **three certification tracks** are some of our most popular opportunities as part of the conference experience. These certification tracks are: **Leadership, Management for Excellence, and Advanced Management for Excellence**. Over the past three years, we have certified over 500 people as part of our conference.

Workshop Topic Examples:

- Agile Leadership
- Building Employee Recognition and Engagement
- Change Management
- Employee Engagement
- Going On-Line with Your Organizational Assessment
- How to Establish a Customer Driven Culture



**Special Event: Tuesday, May 31, 2022
8:30 AM – 4:30 PM**

- **The Sterling Management System: A Framework for Achieving and Sustaining Performance Excellence**

Team Showcase • Story Boards • Exposition

Learn from high performing teams and storyboard presentations that demonstrate systematic improvement approaches. Visit our Exposition to learn from more than 40 vendors who will share their best practices and tools to help improve your business.

Friday, June 3, 2022 11:25 am – 12:25 pm

Mary Cheddie, SHRM-SCP, Divisional Director, Society for Human Resource Management

It's so easy, it's hard: Becoming a High Performing Leader

- Learn how to become a high performing leader
- It is so simple; but so very hard, most people just do not take the time or energy to become a high performing, excellent leader.
- We'll focus on valuing people and how everything we do is about people. You'll hear some insightful stories (yep, the good, the bad, and the just plain ugly)
- We'll have some laughs while we drive to become high performing leaders.....this journey is never ending, so get set to change your future!

