



## Florida Sterling Council 2020-2021 Examiner Designations

To recognize our Examiners, the Florida Sterling Council has established title designation for our Board of Examiners. Each year, at the conclusion of the Assessment Cycle, the President of the Florida Sterling Council, in conjunction with the Chair and Vice-Chair of the Examination Committee, review each member of the Board of Examiners that participated in the Assessment Process. Examiners that have demonstrated the skills, knowledge, and competencies at the next level of designation, as well as the current and preceding levels will be considered for movement in their Examiner Designation. All Examiners who have been given a new designation will be recognized at the Annual Florida Sterling Conference.

Designation	Roles, Responsibilities, and Requirements
Examiner	<ul style="list-style-type: none"><li>• Successfully completes the Examiner Training Series</li><li>• Is willing to participate on a Sterling Assessment Team</li><li>• Follows the Sterling Assessment Process</li><li>• Demonstrates accountability; a fundamental level of analytical, listening, technical writing, interpersonal skills, and Criteria knowledge</li></ul>
Advanced Examiner	<ul style="list-style-type: none"><li>• Participated in at least three award cycles</li><li>• May have received designation as a Rookie of the Year</li><li>• Participates in the Sterling Leadership Corps</li><li>• Serves as a Sterling ambassador by recruiting organizations and Examiners</li><li>• Demonstrates a proficient level of analytical, technical writing, and interpersonal skills; apply a fundamental understanding of systems thinking, critical thinking, analytical skills, and business acumen; and a thorough understanding of the Criteria</li></ul>
Senior Examiner	<ul style="list-style-type: none"><li>• May serve as a mentor for new Examiners</li><li>• May serve as a Table Lead at 3-Day Examiner Training</li><li>• May serve as a Back-Up Team Lead or Results Lead on a Sterling Assessment Team</li><li>• May serve on the Examination Committee, and/or other Sterling committees, such as, the Conference Committee</li><li>• Demonstrates an advanced knowledge of Criteria, including proficiency in Criteria integration</li><li>• Demonstrates a fundamental level of leadership skills, including, motivating, inspiring, and recognizing team members; and a proficient level of systems thinking, critical thinking, analytical skills, and business acumen.</li></ul>



## Florida Sterling Council 2020-2021 Examiner Designations - Continued

Designation	Roles, Responsibilities, and Requirements
Lead Examiner	<ul style="list-style-type: none"><li>• May serve as a Team Lead or Results Lead on a Sterling Assessment Team</li><li>• Mentors Assessment Team Members</li><li>• May serve as a mentor for new Examiners</li><li>• Demonstrates an in-depth knowledge of the Criteria, including the ability to identify and present Key Themes</li><li>• Demonstrates an expert level of leadership skills, including, communication, motivating, inspiring, and recognizing team members; and an expert level of systems thinking, critical thinking, analytical skills, and business acumen.</li><li>• Demonstrates the ability to manage the assessment process</li></ul>
Master Examiner	<ul style="list-style-type: none"><li>• Takes a leadership role in Florida Sterling Council processes such as the Examination Committee, Conference Committee, and/or as a member of the Board of Directors</li><li>• Serves as a mentor to new Team Leads and/or Results Leads</li><li>• Actively promotes Florida Sterling service offerings</li><li>• Serves as an advisor to the Florida Sterling Council regarding quality improvement methodologies and practices such as the Malcolm Baldrige Award, other state awards, ISO, Six Sigma, etc.</li><li>• Demonstrates an expert level of leadership skills, including, communication, motivating, inspiring, and recognizing team members; and an expert level of systems thinking, critical thinking, analytical skills, and business acumen.</li></ul>