



## Florida Sterling Council 2019 Examiner Designations

To recognize our Examiners, the Florida Sterling Council has established title designation for our Board of Examiners. Each year, at the conclusion of the Assessment Cycle, the President of the Florida Sterling Council, in conjunction with the the Chair and Vice-Chair of the Examination Committee, review each member of the Board of Examiners that participated in the Assessment Process. Examiners that have demonstrated the skills, knowledge, and competencies at the next level of designation, as well as the current and preceding levels will be considered for movement in their Examiner Designation. All Examiners who have been given a new designation will be recognized at the Annual Florida Sterling Conference.

Designation	Roles, Responsibilities, and Requirements
Examiner	<ul style="list-style-type: none"> <li>• Successfully completes the Examiner Training Series</li> <li>• Participates (or is willing to participate) on a Sterling Assessment Team</li> <li>• Follows the Sterling Assessment Process</li> <li>• Demonstrates basic Criteria knowledge, analytical skills, written communication skills, and interpersonal skills</li> </ul>
Advanced Examiner	<ul style="list-style-type: none"> <li>• Participated (or is willing to participate) in at least three award cycles</li> <li>• Participates in the Sterling Leadership Corps</li> <li>• Serves as a Sterling ambassador (recruiting organizations and Examiners)</li> <li>• Demonstrates a thorough understanding of the Criteria</li> <li>• May have received designation as a Rookie of the Year</li> </ul>
Advanced Senior Examiner	<ul style="list-style-type: none"> <li>• May serve as a mentor for new Examiners</li> <li>• May serve as a Table Lead at 3-Day Examiner Training</li> <li>• May serve as a Back-Up Team Lead on a Sterling Assessment Team</li> <li>• May serve on the Examination Committee, and/or other Sterling committees, such as the Conference Committee</li> <li>• Demonstrates advanced knowledge of the Criteria</li> <li>• Demonstrates leadership skills</li> </ul>



## Florida Sterling Council 2019 Examiner Designations

Designation	Roles, Responsibilities, and Requirements
Team Leader	<ul style="list-style-type: none"> <li>• May serve as a Team Lead on a Sterling Assessment Team following the Sterling Assessment Process</li> <li>• Mentors Assessment Team Members</li> <li>• May serve as a mentor for new Examiners</li> <li>• Demonstrates an in-depth knowledge of the Criteria</li> <li>• Demonstrates the ability to identify and present Key Themes</li> <li>• Demonstrates a proficiency in the leadership skills of business acumen, systems thinking, critical thinking, analytical skills, teamwork, and communication</li> </ul>
Master Examiner	<ul style="list-style-type: none"> <li>• Takes a leadership role in Florida Sterling Council process, such as the Examination Committee, Conference Committee, and/or as a member of the Board of Directors</li> <li>• Serves as a mentor to new Team Leaders</li> <li>• Actively promotes Florida Sterling service offerings</li> <li>• Participates in other quality improvement and/or assessment processes, such as the Malcolm Baldrige Award, other state awards, ISO, etc.</li> </ul>