



Sterling: Your Epicenter for Excellence

2018 - 2019 Examiner Designation Criteria

The mission of the **Florida Sterling Council** is “Enhancing Florida’s competitive edge and quality of life through promotion, assessment, and recognition of performance excellence.” The **Florida Sterling Board of Examiners**, through an understanding of the Criteria for Performance Excellence, serves organizations by promoting organizational excellence, assessing practices, and identifying opportunities for improvement.

To recognize the skills and talents of individual examiners, the Florida Sterling Council has established title designations for members of the Board of Examiners. Each year, prior to Examiner Training, the Sterling Council Examination Committee assigns designations based on the roles, responsibilities, requirements, and qualifications of each individual examiner for the current year examination cycle. The designations are: Examiner, Senior Examiner, Advanced Examiner, Lead Examiner, Master Examiner, and Alumni Examiner. Examiners are notified of their designation during the summer prior to commencement of the examiner training cycle. Potential examiners undergoing training are designated as Examiner Candidates.

Once Examiner Candidates have successfully completed all training, they will receive the designation as Examiner. Examiner designations are only valid for the year in which they are received. Examiners may only represent themselves as an Examiner in any verbal or written statements, including Social Media, using the specific designation for that year. For example, new examiners may represent themselves as a Florida Sterling Examiner for 2018-2019. An Examiner who has served multiple years may list those years (e.g. Examiner from 2015 through 2018). Any examiner who does not complete a required assessment may not claim that year of service. For example, if you successfully complete training in 2018 but choose not to serve on an assessment team during the 2018-2019 cycle, you may no longer represent yourself as an examiner for that cycle. Experienced Examiners who are unable to participate in an examination cycle will be referred to as an Alumni Examiner for the next two examiner cycles. These individuals are required to represent themselves as Alumni Examiners. If the Alumni Examiners returns within two examination cycles, the Alumni Examiner may retain their previous examiner designation. Examiners who return after two examination cycles will be evaluated during the case study training process and the Examiner designation will be dictated by performance.

Roles, Responsibilities & Requirements				
Note: Each level must meet the requirements of the preceding levels				
Examiner	Advanced Examiner	Advanced Senior Examiner	Team Leader Examiner	Master Examiner
<ul style="list-style-type: none"> Successfully completes all required Examiner trainings Participates (or is available and willing to participate) in an award cycle on a Sterling Examination Team Follows the standard examination process Demonstrates basic Criteria knowledge, analytical skills, written communication skills, interpersonal skills 	<ul style="list-style-type: none"> Has received designation as a Rookie of the Year Has participated (or been willing to participate) in at least three award cycles Participates in the Sterling Leadership Corp Serves as a Sterling ambassador (recruiting organizations and examiners) Demonstrates a thorough understanding of the Criteria 	<ul style="list-style-type: none"> May serve as a mentor for new examiners May serve as a table leader in training May serve as a back-up Team Leader May serve on the Examination Committee and/or other Sterling committees Demonstrates advanced knowledge of the Criteria Demonstrates leadership skills 	<ul style="list-style-type: none"> May serve as a Team Leader Leads a standard examination process Demonstrates an in-depth knowledge of the Criteria Demonstrates the ability to identify and present key themes (linkages across Criteria) 	<ul style="list-style-type: none"> Takes a leadership role in a Sterling Council process (Examination, Conference, Board) May serve as a mentor to new team leaders Actively promotes Sterling assessment and other services Participation in other quality improvement and assessment processes (e.g. Baldrige, other state awards, ISO)