



## Rapid Process Improvement for Facilitators (RPI) (Jacksonville)



### **PQS, Inc. Rapid Process Improvement for Facilitators (April 23-27, 2012)**

This is a 5-day session where the candidate will be taught the technical and facilitation skills necessary to successfully plan and conduct a “Lean” event utilizing the proprietary PQS, Inc. Rapid Process Improvement Method (RPI). This session is case study based and thus class size is limited to 10 people to allow for maximum practice of the facilitation and technical skills. This workshop will include: identification of potential RPI events, planning an RPI event, facilitation skills, team dynamics, process mapping, process structure analysis using basic lean tools and concepts, operational barrier generation, barrier type coding, solution determination, implementation planning, and writing a standard work document we call a playbook.

Running a successful event will require a laptop computer, Microsoft Office and Visio software. These are not required for the class, but must be available for running events.

### **Registration**

For registration and payment information please go to

<http://www.floridasterling.com/training-development-schedule.php#sixsigma>

The maximum amount of attendees for this training is 10. The first 10 people to register & pay (\$1195.00 per person) will be able to attend. For additional questions about the training, please contact the Sterling Office at (850) 922-5316 or email Gayle at [gthompson@floridasterling.com](mailto:gthompson@floridasterling.com)

### **Training Location**

Shands Jacksonville Medical Center  
655 West Eighth Street  
Jacksonville, FL 32209