



# FLORIDA STERLING CONFERENCE

May 29 - June 1, 2012 @ JW Marriott Orlando Grande Lakes

www.floridasterling.com 850.922.5316

*celebrating today  
building tomorrow*

Prefix:	Name:	Title:
Organization:		
Mailing Address:		
City:	State:	Zip:
Phone:	Email:	

## TUESDAY, MAY 29, 2012 REGISTRATION OPTIONS (NOTE: You may only choose ONE option for Tuesday)

### PRE-CONFERENCE WORKSHOPS

<input type="checkbox"/> Full-Day Pre-Conference Workshops \$300 (8 a.m.-5 p.m. & includes lunch)	<input type="checkbox"/> 2013 Sterling Criteria: The Performance Excellence Framework for Sustainability
<input type="checkbox"/> Half-Day Pre-Conference Workshops \$200 (1 p.m. - 5 p.m.)	<input type="checkbox"/> Accelerated Learning Curriculum Design and Implementation: A Key to Getting Business Impact in Learning (no on-site registration available for this class)
	<input type="checkbox"/> Value Stream Mapping for Transactional Processes

### HEALTHCARE SYMPOSIUM

<b>#1</b> <input type="checkbox"/> HEALTHCARE SYMPOSIUM ONLY	May 29 • \$249 per person
<b>#2</b> <input type="checkbox"/> SYMPOSIUM + DAY 1 CONFERENCE	May 29 & May 30 • \$449 per person
<b>#3</b> <input type="checkbox"/> SYMPOSIUM ADDED TO A FULL CONFERENCE REGISTRATION	May 29 & May30 - June 1 • \$99 per person plus the prevailing registration rate at time of payment

### EDUCATION SUMMIT

<b>#1</b> <input type="checkbox"/> EDUCATION SUMMIT ONLY	May 29 • \$199 per person
<b>#2</b> <input type="checkbox"/> SUMMIT + DAY 1 CONFERENCE	May 29 & May 30 • \$399 per person
<b>#3</b> <input type="checkbox"/> SUMMIT ADDED TO A FULL CONFERENCE REGISTRATION	May 29 & May30 - June 1 • \$99 per person plus the prevailing registration rate at time of payment

## WEDNESDAY, May 30 - June 1 REGISTRATION EXAMINERS & VOLUNTEERS SHOULD NOT USE THIS FORM

<input type="checkbox"/> Early Bird Conference Registration \$695 (January 31 deadline)
<input type="checkbox"/> Standard Conference Registration \$995
<input type="checkbox"/> Daily Conference Registration \$350 per day Please Select: Select One *Friday includes 1 banquet ticket
<input type="checkbox"/> Group Conference Registration \$795 (5 or more attendees - March 30 deadline) Group Code:

*All fees are per person. Discounts available if registered and PAID IN FULL by the deadline listed.*

### HOW DID YOU HEAR ABOUT THIS CONFERENCE?

Word of Mouth  Sterling Training  Postcard/Brochure  Email  Website  Sterling Board Member  Letter  Social Media  Meeting

HAVE YOU ATTENDED A STERLING CONFERENCE BEFORE?  Yes  No If yes, when?

### SECTOR FORUM One hour session held Thursday before lunch. There is no additional charge, but registration is required. Please select only one.

City/County  Education  Healthcare  Business/Not-for-Profit  State/Federal Government

### GOVERNOR'S STERLING AWARD BANQUET Formal Dinner held the Evening of Friday, June 3, 2011

Will you be joining us at the Governor's Sterling Award Banquet?  Yes  No (One ticket is included with each conference registration; there is no cost savings if you do not attend.)

Additional Banquet Tickets @ \$150 ea.

Reserved Tables @ \$50 ea.

Seats up to 8 people (does not include admission)

### PAYMENT TYPE

Credit Card (call Gayle at Sterling 850-922-5316 to provide info)  Check #  Invoice for Payment

**SUBSTITUTION/CANCELLATION POLICY:** We understand schedules change, so the Florida Sterling Council will accept substitutions at any time using the Substitution Form. A substitution fee of \$75 will be charged for each substitution made. If a substitution is not available, requests for refunds must be made in writing to the Florida Sterling Council on or before **April 27, 2012**. A 20% cancellation fee will be charged against the entire registration amount for every cancellation received by **April 27, 2012**. All cancellations must be in writing, and all refunds will be issued by check after the conference. **No refunds** will be considered after **April 27, 2012** for any portion of the conference.

By checking here, I acknowledge that I have read, understand, and agree to be bound by this substitution / cancellation policy:

**♿ If you have any special needs that require our attention during the conference, please specify:**

TOTAL DUE \$ \_\_\_\_\_