



Sterling Monthly Focus

The Sterling Monthly Focus is a communication tool distributed to Board Members, Examiners, and Sterling customers. It serves as a monthly reminder of the products, services, and events sponsored by the Florida Sterling Council.

March 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Site Visits →		1	2 PI Class #4 – Identifying & prioritizing improvement opportunities (TLH)	3	4	5
6 Site Visits →	7	8 SBB for not-for-profits in Miami (WS 3& 4) Legislative Session Starts	9	10 SBB for not-for-profits in Palm Beach (WS 3& 4)	11	12
13 Site Visits →	14	15	16 PI Class #5 – Choosing the right improvement method & a Benchmarking Overview (TLH)	17 QMD-ASQ Conference Workshop on Creating a Culture (ORL)	18 QMD-ASQ Conference (ORL)	19
20 Site Visits →	21	22	23	24	25	26
27	28	29	30 PI Class #6 – Learning your processes (TLH)	31 Sterling Conference Group Registration Deadline		

Upcoming meetings are printed in red.

Upcoming Conferences/ Events that Sterling will be participating (with an expo booth and or workshop) are printed in Orange. Please access the "Calendar of Events" Page for more information on these event http://www.floridasterling.com/calender_of_events.html

Performance Improvement Leadership Series in Tallahassee (PI) is in Green

Sterling Business Blueprint- is in Brown (SBB)

Register Now for the 19th Annual Sterling Conference!
You could save \$100 if registered and paid by April 15, 2011.
Groups of 7 or more can save \$200 per registration, if registered and paid by March 31, 2011.



<http://www.floridasterling.com/annual-conference-overview.php>

Performance Improvement Leadership Series

The Florida Sterling Council is offering a series of eight learning sessions led by Steve Dickinson that will focus on Process Management and Improvement and build progressively.

The classes will be offered every other **Wednesday from 12:30 pm-2:00 pm** beginning on January 19, 2011. Each class will be limited to 100 attendees. The cost to attend is \$25 per session or \$150 for all 8 sessions if registered and paid for in advance (a 25% discount). For more information, please click on the link below.

http://www.floridasterling.com/traininganddevelopment_schedule.html#training



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April 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13 <i>PI Class #7 – Analytic Problem Solving (DMAIC) Part 1 (TLH)</i>	14	15 <i>Discount Rate on the Conference Deadline</i>	16
17	18	19	20 <i>Exam Committee Meeting (PM)</i>	21 <i>Exam/Conference Committee Meeting</i>	22 <i>Conference Committee Meeting</i>	23
24	25	26 <i>Judges Meeting</i>	27 <i>PI Class #8 – Analytic Problem Solving (DMAIC) Part 2 (TLH)</i>	28	29	30

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Make Plans to Attend the Florida Education Summit or the Florida Healthcare Symposium on May 31, 2011 at the JW Marriott Orlando Grande Lakes!

19th Annual Sterling Conference

FLORIDA'S EDUCATION SUMMIT



<http://www.floridasterling.com/florida-education-summit.php>



19th Annual Sterling Conference

FLORIDA'S HEALTHCARE SYMPOSIUM

<http://www.floridasterling.com/florida-healthcare-symposium.php>