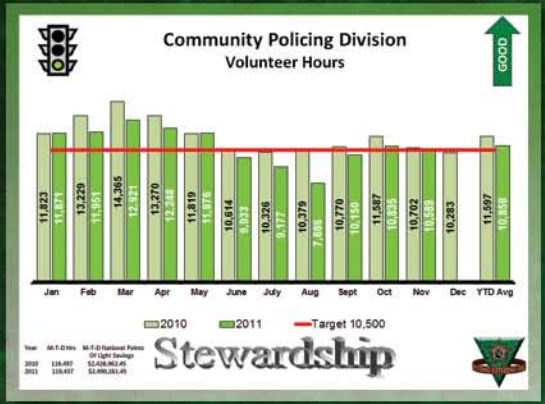
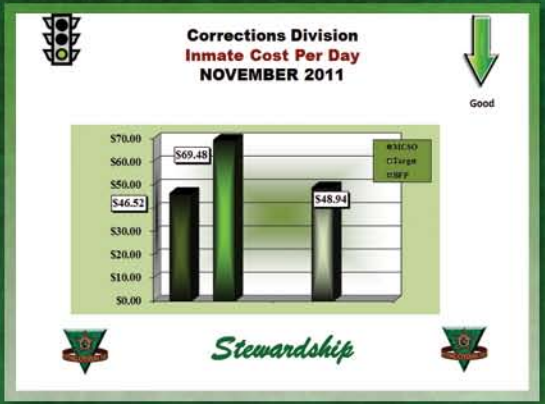
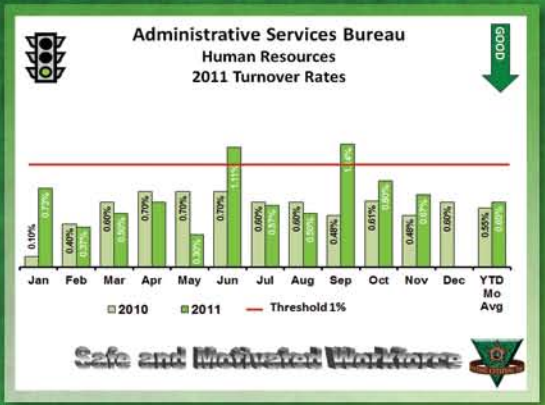
How has the Sterling management framework made us better?

- Scorecards posted at all times
- Readily identifiable benchmarking peers
- Structured statistical reports
- Refined listening posts
- Frequent customer feedback
- Frequent employee feedback
- Team Energy across differing units
- Access to model organizations and their best practices
- Empowers employees from all levels of the organization
- Immediate access to Sterling Council experts

"The Sterling framework applies to public and private sector organizations".







MARION COUNTY
SHERIFF'S OFFICE
Putting Citizens First

Our Mission: We pledge to serve with honor and to diligently protect the quality of life in Marion County through community policing.

MARK YOUR CALENDAR TO ATTEND THE FLORIDA STERLING CONFERENCE BEGINNING ON MAY 29, 2012. FOR MORE INFORMATION AND TO REGISTER GO TO WWW.FLORIDASTERLING.COM