

The logo for DTCC (The Depository Trust & Clearing Corporation) is displayed in white, bold, sans-serif capital letters on a black rectangular background.

Date: 10/12/2011 8:00 A.M.  
A light continental breakfast  
will be provided

DTCC  
18301 Bermuda Green Drive  
Tampa, FL 33647  
813-470-2206

Due to security require-  
ments reservations are  
required, and we are  
unable to register  
guests on the day of the  
event.

Contact / RSVP:  
Maria Carballo  
813-470-2206  
mcarballo@dtcc.com

Please include:  
Full Name;  
Organization;  
Email for Confirmation;  
Phone Number.

If you are traveling please  
contact us; we have  
partnerships with several local  
hotels.

*You Are Cordially Invited:*

## The Depository Trust & Clearing Corporation: Great Practices Showcase



DTCC welcomes you to hear about our successful journey that led us to receive the prestigious Governor's Sterling Award! Senior Leaders will cover how DTCC complies with the performance excellence criteria, how our customers and employees are engaged and satisfied, and what results mean to the organization. We will also be covering information on our journey over the past 4 years with the Florida Sterling Council. Be sure to **RSVP by 10/10/2011!!**

### Highlights

- Overview of DTCC and our role in the financial services industry
- Insight into our Sterling Journey with lessons learned
- Overview of how DTCC complies with the 7 criteria categories

**Wednesday, October 12, 2011**  
**8 am – 12 pm**