



**RICK SCOTT**  
GOVERNOR

April 19, 2011

The Florida Sterling Council offers tools and training that work for all types of organizations. The Sterling Council gives Floridians the opportunity to learn how successful private companies and public organizations thrive, even while facing challenges.

This award is the highest award an organization in Florida can receive for performance excellence. The Governor's Sterling Award process is an efficient and laser-like tool that saves Florida businesses millions of dollars annually.

As we work to create a business-friendly environment and more jobs for hard-working Floridians, organizations like the Sterling Council help create a top-notch place for people to live, work, and play.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rick Scott".

Rick Scott  
Governor