



# Sterling Monthly Focus

The Sterling Monthly Focus is a communication tool distributed to Board Members, Examiners, and Sterling customers. It serves as a monthly reminder of the products, services, and events sponsored by the Florida Sterling Council.

January 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 <b>New Year's Day</b>
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17 MLK Holiday <b>(Sterling Office Closed)</b> L6S Summit in Orlando (John Pieno & Jason Gerros WS 3-6pm)	18 L6S Summit in Orlando	19 L6S Summit in Orlando PI Class #1 - Tools and tricks for identifying measures at the organization level (TLH)	20	21	22
23	24 MAF Day at Capitol	25 MAF Day at Capitol	26	27	28	29
30	31 Deadline for Early Bird Sterling Conference Registration					

**Upcoming meetings are printed in red.**

**Upcoming Conferences/ Events** that Sterling will be participating (with an expo booth and or workshop) are printed in Orange. Please access the "Calendar of Events" Page for more information on these event [http://www.floridasterling.com/calender\\_of\\_events.html](http://www.floridasterling.com/calender_of_events.html)

**GSA Great Practice Showcases** are in Blue

**Performance Improvement Leadership Series in Tallahassee (PI)** is in Green

**Sterling Business Blueprint-** is in Brown (SBB)

**Register Now for the 19<sup>th</sup> Annual Sterling Conference!**  
**You could save \$300 if registered and paid by January 31, 2011**



[http://www.floridasterling.com/annualconference\\_overview.html](http://www.floridasterling.com/annualconference_overview.html)

**Performance Improvement Leadership Series**

The Florida Sterling Council is offering a series of eight learning sessions led by Steve Dickinson that will focus on Process Management and Improvement and build progressively.

The classes will be offered every other **Wednesday from 12:30 pm-2:00 pm** beginning on January 19, 2011. Each class will be limited to 100 attendees. The cost to attend is \$25 per session or \$150 for all 8 sessions if registered and paid for in advance (a 25% discount). For more information, please click on the link below.

[http://www.floridasterling.com/traininganddevelopment\\_schedule.html#training](http://www.floridasterling.com/traininganddevelopment_schedule.html#training)



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February 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2 Florida Hospital Great Practice Showcase (Orlando)  PI Class #2 – Identifying and measuring work processes (TLH)	3	4	5
6	7	8 SBB for not-for- profits in Miami (WS 1 & 2)	9	10 <b>Executive Committee Meeting (TLH)</b> SBB for not-for- profits in Palm Beach (WS 1 & 2)	11 <b>Board Meeting (TLH)</b>	12
13	14	15 Judges Meeting/ Conference Call	16 PI Class #3 – Tools for tracking performance (TLH)	17	18	19
20 GSA Site Visit	21	22	23	24	25	26
27	28					

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## What are Great Practice Showcases?



Florida Hospital, a 2010 Governor's Sterling Award Recipient will share their experiences and the benefits of using the Sterling Management System at their **Great Practice Showcase on February 2, 2011**. They will also provide you with some insight for your own journey to excellence. This event is specifically designed to celebrate their accomplishments and provide guidance in your organization's pursuit of continuous improvement. This is an outstanding learning opportunity. Please share this information with your colleagues and business contacts.

**Register Today!**

<http://www.floridasterling.com/recognition.html>