



## CHAIRMAN'S MESSAGE

### Spring 2010

Site visits for the Governor's Sterling Award 2010 applicants are complete and the panel of judges will meet at the end of April to select the 2010 Role Models. As always, our corps of examiners performed admirably given the complexity of many of the site visits, and we all should thank this elite group of professionals.

This year's Sterling Conference is progressing with the help of some key initiatives. Lockheed Martin Missiles and Fire Control will be hosting a supplier summit on Tuesday, June 1<sup>st</sup>. UNICCO's Business Development Team will use the conference venue to conduct their business meetings, and Fringe Benefits Management Company will hold its Board of Directors meeting as part of the conference.

Another major addition to this year's conference is the Florida Education Summit on Tuesday, June 1<sup>st</sup>. It is our partnership with the Florida Department of Education, the Florida Department of Lottery, and Electronic Training Solutions, Inc. The goal of the summit is to feature and share confirmed best practices in the Florida education system. With the support of Dr. Eric Smith, Commissioner of Education, we have been collecting best practices from school districts throughout Florida and have developed a comprehensive web site so that schools and school districts can have access and contact information for each process.

For those of you who cannot afford the time or expenses incurred in attending the entire Sterling Conference, we are also actively marketing the *One Day/Best Day* registration option tailored to each sector. There will also be many other workshops to choose from, but each day will have a special focus or sector.

- On Tuesday, as part of the Florida Education Summit, attendees will benchmark the most dynamic education best practices and hear from both Florida's and Kentucky's Commissioners of Education.
- Wednesday is State and Local Government Day. Continuous Improvement & Innovation and Process Management workshops will be offered as well as a closing session with our panel of 2009 Governor's Sterling Award recipients
- Thursday focuses on the Healthcare Sector. The Vice President and Chief Human Resources Officer from Catholic Health East will make his keynote address, followed by healthcare-specific workshops and a networking forum.
- Last but not least, Business Day on Friday will have an appearance by Lt. Governor Kottkamp. Additionally, you will hear keynote addresses from radio talk show host Malcolm Out Loud as well as Chris Hart, President and Chief Executive Officer of Workforce Florida and Interim Director of Governor's Office of Tourism, Trade, & Economic Development.
- For registration information and rates, visit our website at [www.floridasterling.com](http://www.floridasterling.com).

Thanks again to our staff, Board of Directors, volunteers, and examiners. You are key to Sterling's success and for helping to make "Florida. A State of Excellence".

See you at the conference June 1-4, 2010.

Sincerely,

John A. Pieno, Chairman  
Florida Sterling Council